

IMEQ CENTER - Terms and Conditions

1. Introduction and Agreement to Terms

These Terms and Conditions (the "Terms") govern your use of the IMEQ CENTER testing platform (the "Platform") provided by IMEQ CENTER ("we," "us," or "our"). By accessing, browsing, and using the Platform, you acknowledge that you have read, understood, and agree to be bound by these Terms, as well as our Privacy Policy. If you do not agree with these Terms or any part of them, you should not access or use the Platform.

IMEQ CENTER reserves the right to modify, alter, or update these Terms at any time, with or without notice. It is your responsibility to review the most current version, which will always be available on our website, www.imeq-center.com. Continued use of the Platform after any such changes constitutes acceptance of the new Terms.

2. Services Provided

IMEQ CENTER specializes in providing psychometric assessments, mental health evaluations, and soft skills testing for seafarers and employees. The assessments are designed to support human resource management, identify areas for personal development, and ensure compliance with industry standards for mental health and well-being. Our services include but are not limited to:

- Psychometric testing to evaluate cognitive and emotional traits.
- Mental health screenings to assess overall well-being.
- Soft skills evaluations to measure communication, teamwork, and leadership capabilities.

Please note that the services provided by IMEQ CENTER are strictly for informational purposes and should not be interpreted as medical advice, treatment, or diagnosis. Users should seek professional medical or psychological assistance where necessary.

3. User Accounts and Data Collection

When accessing our services, users are required to provide personal information, including but not limited to their full name, email address, employment details, and any other information necessary to create an account. These accounts are created by IMEQ CENTER on behalf of the user, and users must provide accurate and complete information.

Users agree that by providing this information, they grant IMEQ CENTER the right to process and use the data for the purpose of delivering testing services, generating results, and communicating outcomes to the respective client (e.g., employer or organization). Users are responsible for maintaining the confidentiality of their account credentials and for all activities that occur under their account.

4. Informed Consent and Privacy Policy

IMEQ CENTER requires users to give informed consent prior to participating in any assessments. By agreeing to these Terms, users acknowledge and consent to the collection, storage, and processing of their personal data in accordance with IMEQ CENTER's Privacy Policy. The data collected is only used for the purpose of conducting assessments, analyzing results, and delivering outcomes to the designated client.

Sensitive data such as mental health information will be handled with the highest standards of confidentiality and in compliance with applicable data protection laws. Users may withdraw their consent at any time, but doing so may result in the inability to provide services.

5. Data Retention and Anonymization

IMEQ CENTER will retain user data for a period of two (2) years from the date of the test. If there is no further interaction with the platform or renewal of testing services within this period, user data will be anonymized, meaning all personal identifiers will be removed. Anonymized data may be used for internal research, analytics, or product development, but it will not contain any personally identifiable information.

If a user wishes to have their data deleted prior to the end of the two-year period, they may submit a formal request to IMEQ CENTER. Upon verification of identity, the data will be deleted in accordance with applicable legal and regulatory requirements.

6. Use of Test Results

The results of any assessments conducted on the Platform are shared exclusively with the client who commissioned the test (e.g., the user's employer or designated organization). IMEQ CENTER does not disclose individual test results to any third parties unless required to do so by law or with the explicit consent of the user. Users should be aware that clients may use the test results for decision-making purposes related to employment or personal development.

7. Disclaimers and Limitations of Liability

While IMEQ CENTER strives to ensure that the assessments provided on the Platform are accurate and up-to-date, we make no warranties, express or implied, regarding the reliability, completeness, or applicability of the results for any particular purpose. The tests provided are intended as a tool to aid decision-making and should not be considered definitive.

IMEQ CENTER and its affiliates, officers, directors, employees, and agents shall not be held liable for any direct, indirect, incidental, consequential, or punitive damages arising out of the use of or inability to use the Platform, including but not limited to, any loss of data, errors in test results, or unauthorized access to your account.

8. Termination of Accounts and Services

Users have the right to terminate their account and cease use of IMEQ CENTER services at any time by notifying us via the Platform or through email communication. Upon termination, users' personal data will be retained and anonymized as outlined in Section 5. IMEQ CENTER reserves the right to suspend or terminate user access to the Platform at any time, particularly in cases of misuse, violation of these Terms, or legal requirements.

9. Intellectual Property Rights

All content on the IMEQ CENTER Platform, including but not limited to text, graphics, logos, icons, images, data, software, and assessments, is the exclusive property of IMEQ CENTER. Users are granted a limited, non-transferable, and non-exclusive license to access and use the Platform for its intended purpose. Unauthorized copying, modification, distribution, or creation of derivative works based on any content on the Platform is strictly prohibited.

IMEQ CENTER retains all rights, titles, and interests in and to the intellectual property and proprietary rights associated with the Platform. Unauthorized use of the Platform or its contents may result in legal action.

10. Prohibited Use

Users agree not to use the Platform for any unlawful, fraudulent, or unauthorized purposes, including but not limited to:

- Tampering with or altering any tests or test results.
- Sharing or distributing test answers without permission.
- Engaging in activities that may harm, disrupt, or overload the Platform or its infrastructure.

Any violation of these prohibited uses may result in immediate termination of access to the Platform and potential legal consequences.

11. Governing Law and Dispute Resolution

These Terms are governed by the laws of the Republic of Cyprus. In the event of any dispute or claim arising out of or related to these Terms, the matter shall be resolved through binding arbitration in Cyprus, unless otherwise required by applicable law. Any legal proceedings must be conducted in the appropriate courts of Cyprus.

12. Changes to Terms and Conditions

IMEQ CENTER reserves the right to modify these Terms at any time. Changes will be effective immediately upon publication on the IMEQ CENTER website. It is the user's responsibility to review these Terms regularly. Continued use of the Platform following any changes signifies acceptance of the revised Terms.

13. Cookies and Tracking Technology

The IMEQ CENTER websites (www.imeq-center.com, www.imeq-magazine.com) use cookies and other tracking technologies to enhance user experience, monitor performance, and analyze usage. By using the Platform, you agree to our use of these technologies as described in our Cookies Policy, available on our website.

14. Refunds and Cancellations

Refunds, if applicable, will be handled on a case-by-case basis, in accordance with the agreement made between IMEQ CENTER and the client. Users should refer to their specific contract for detailed terms regarding cancellations and refunds. In the absence of such terms, IMEQ CENTER does not guarantee refunds for any services rendered.

Signature:

Managing Director

Alexandra Sofia Kaloulis

Date Last Updated: 26/09/2024